

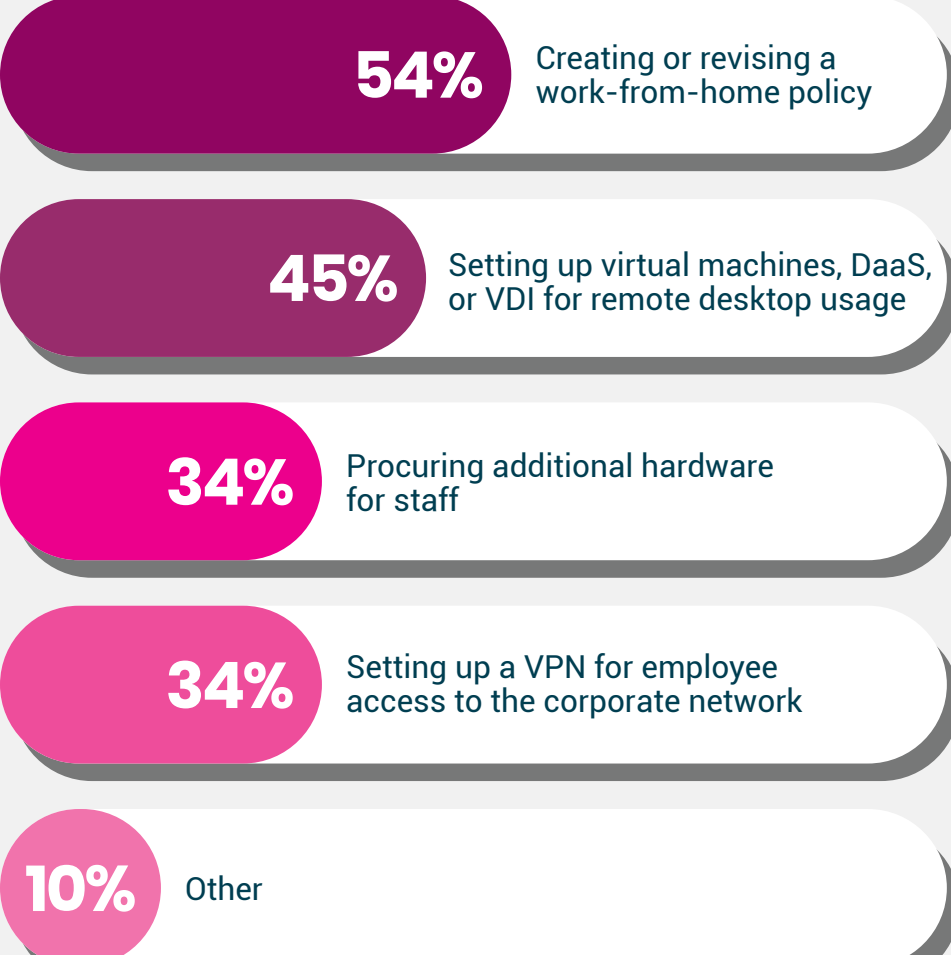
# Lessons From The Pandemic For The Future Of Work

In the face of a year that has diverted everyone's most diligent plans (and their backup plans too), Teradici set off to find out how organizations were adjusting to remote work, and specifically, how desktop virtualization usage has contributed or influenced that adjustment. Here's what we learned...

## 2020

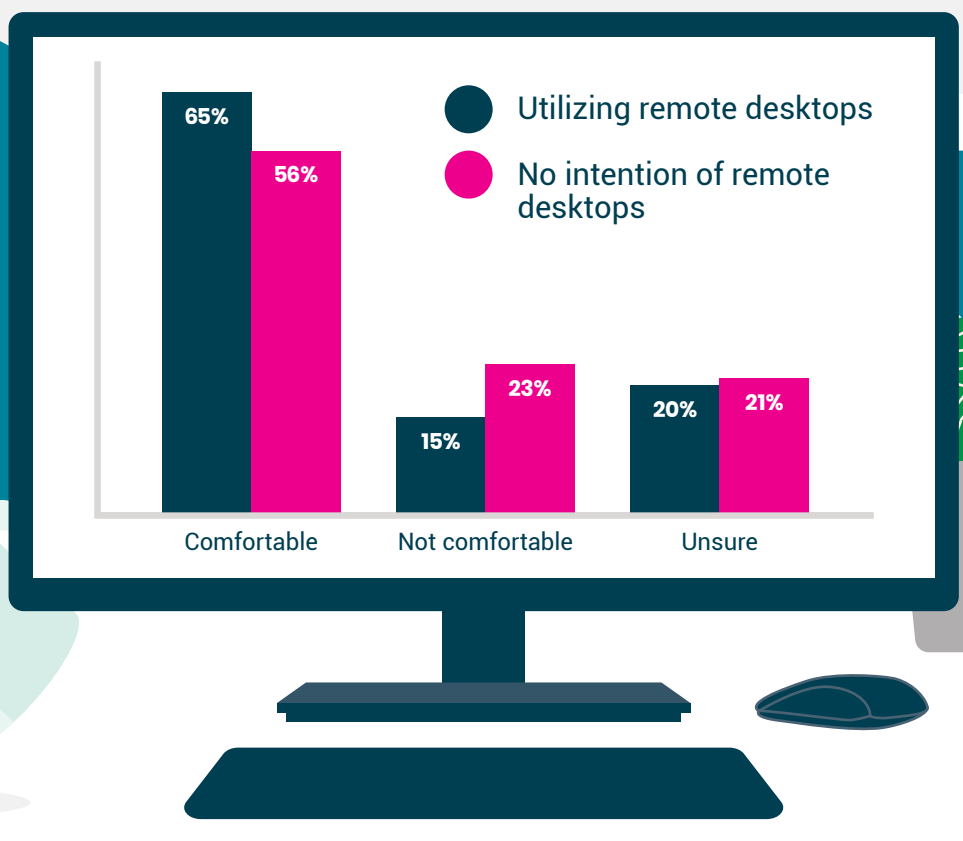
At the onset of the pandemic, not every organization was ready to shift their employees right away...

Computing issues that needed to be addressed when COVID-19 began



35% of respondents were unsure or not comfortable with the level of security when shifting employees home

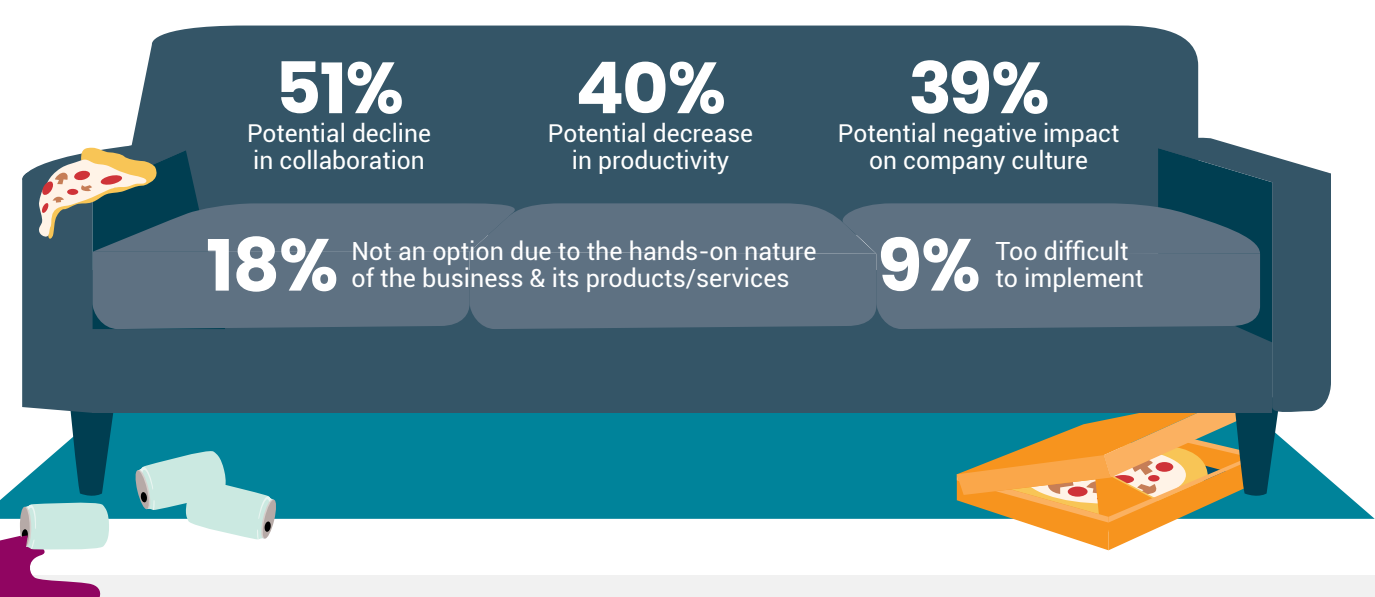
Comfort with level of security for employees at home



Biggest struggles with remote work

- Latency/Connectivity
- Non-technology related struggles
- Performance
- Support/Training
- Security
- Hardware support
- Cost
- Maintenance
- Other technologies (eg. VPN)

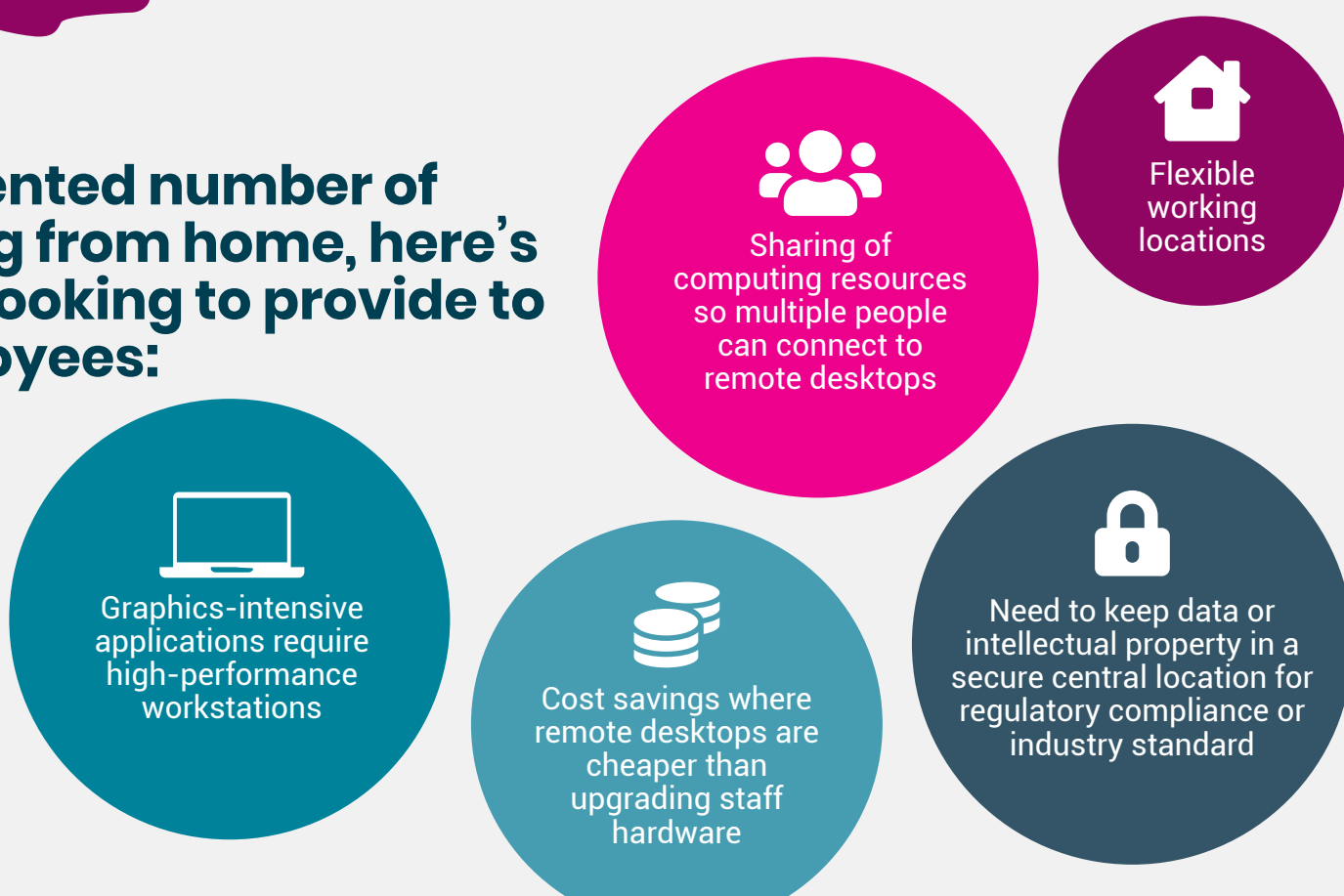
Hesitations with allowing employees to work from home



## Today

With an unprecedented number of employees working from home, here's what IT staff were looking to provide to their remote employees:

Top reasons for remote desktops



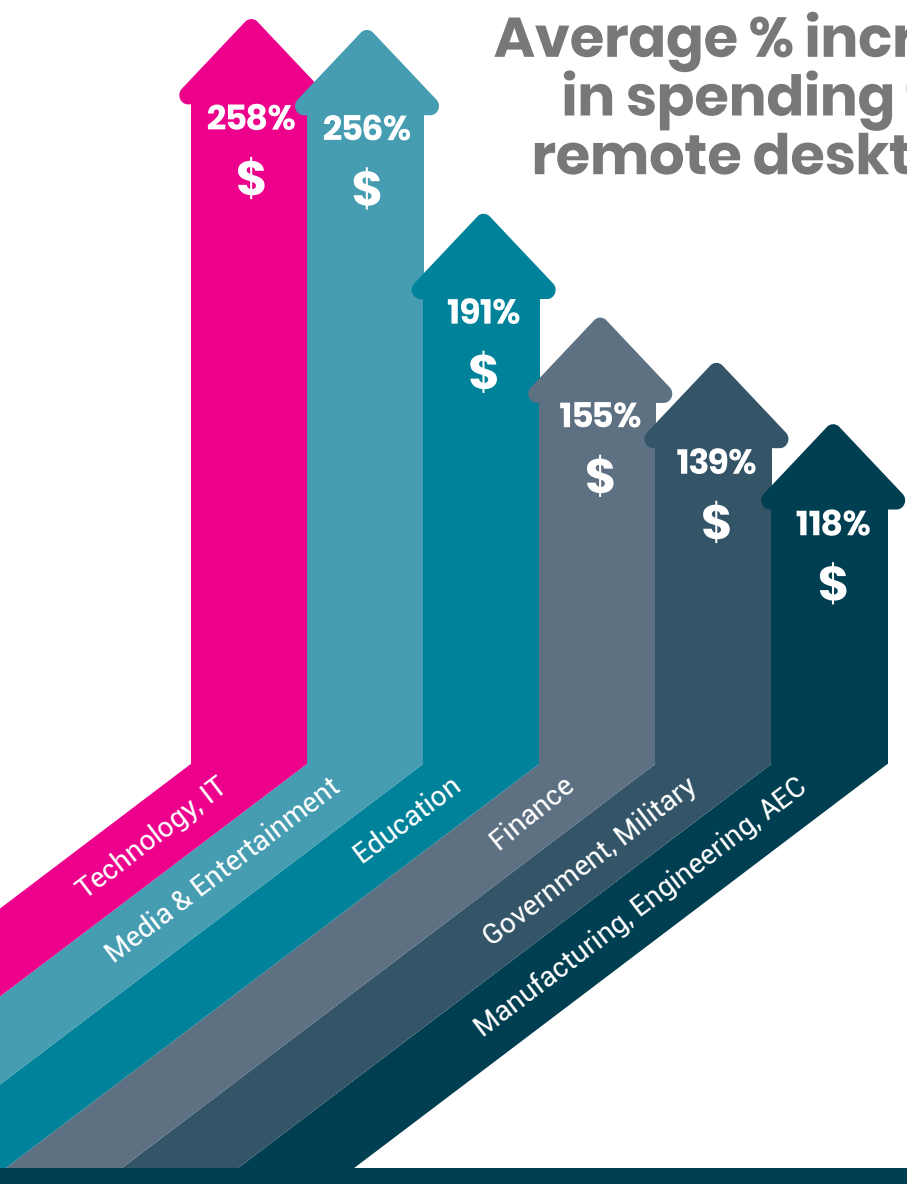
85% of those that are utilizing remote desktops would recommend the use of desktop or workstation virtualization

## Future

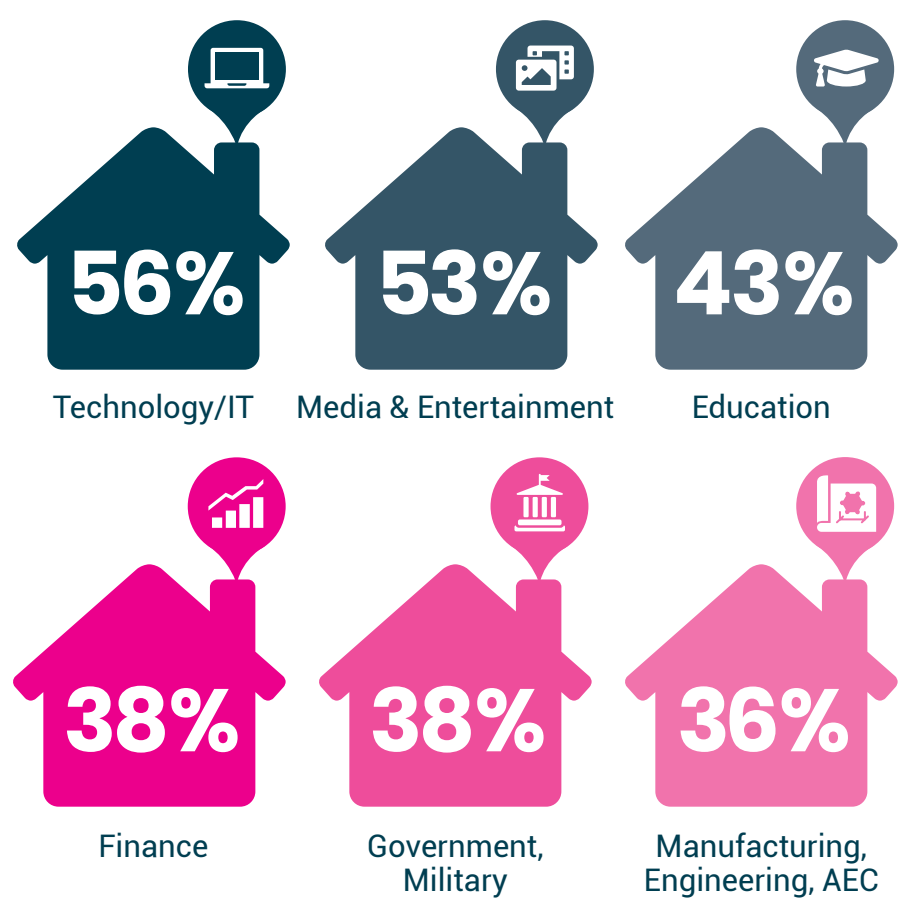
Spending and usage of remote desktops will dramatically change, but one thing is for certain, remote work is here to stay in larger numbers than pre-pandemic.

Two-thirds of respondents would change the way they shift employees if another similar event to COVID-19 were to happen again.

Average % increase in spending for remote desktops



Average % staff that will continue to work from home



Teradici is the creator of the PCoIP® remote display protocol, which delivers virtual desktops and workstations from the data center or public cloud to end users with the highest levels of security, responsiveness, and fidelity. Read the full research report: [connect.teradici.com/remote-work-2020](https://connect.teradici.com/remote-work-2020)

Source: Teradici surveyed 698 respondents from 64 countries in August 2020. 96% of respondents were IT decision makers.