



Training

HP Teradici Professional Services

SERVICE BENEFITS

Teradici Professional Services Training helps you to:

- Learn PCoIP remote technology
- Prepare for future deployments and integrations of PCoIP solutions into your existing infrastructure

HIGHLIGHTS

Teradici Professional Services Training helps you to:

- PCoIP Training
- Teradici solution guidance

Service Overview

PCoIP Training and Health Check is designed for those that have a PCoIP solution in place and want to empower their IT staff how to best manage and support their current setup.

Our certified team will provide hands-on training to assist with the installation, configuration, administration, maintenance and support of the chosen product. The list of products includes and are not limited to Cloud Access Software (CAS), CAS Manager, PCoIP Zero Clients & Management Console Enterprise.

Your team will learn tips on optimizations, deployment best practices and user management. At the end of the training, your IT staff trained will have fundamental understanding of CAS deployment options and features.

Specifications

FEATURE	DELIVERY SPECIFICATION
Preparation and Discovery	<ul style="list-style-type: none">• Teradici will provide a prerequisite checklist of items that will help you prepare to get the most out of the PCoIP training.• At the kickoff, we will clarify objectives and review the target environment to determine if the timeline or set of activities will need to be modified in any way.
Training	<ul style="list-style-type: none">• Teradici will provide PCoIP training and knowledge transfer:<ul style="list-style-type: none">○ Topics will include PCoIP key concepts, installation best practices, configuration, scalability, high availability, licensing, troubleshooting, monitoring, management, etc.• Training will be provided remotely• Lab / practical exercises will be used to reinforce the key concepts.





COMMON USE CASES

- PCoIP “refresher”
- Staff need for formalized training
- First-time use of PCoIP

ORDERING INFORMATION

SKU Number: TPSTRN
 Fees (USD): \$5,000

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Delivery Schedule

A typical deployment schedule encompasses approximately 60 hours of Professional Services consulting in which our experienced team guides you through the journey to deploy and use your PCoIP solutions.

The schedule below is typical and can be customized to meet your specific needs.

TIMEFRAME	ACTIVITY
Day 0	Kickoff
Day 1	Deployment CAS training
Day 2	Hands on lab exercises

Roles and Responsibilities

The table below provides a brief overview of the roles and responsibilities to help ensure a successful service deployment.

ACTIVITY	HP	CUSTOMER
Organize kickoff meeting 7 days prior to delivery	●	
Ensure class participants enrolled for training		●
Validate training syllabus	●	
Complete training and obtain the Customer’s acceptance	●	
Provide final acceptance of completed training		●

The Future of
 Teradici CAS is

 **HP Anyware**
 COMING SUMMER 2022

