

# **Quick Start**



## Service Benefits

### Quick Start helps you to:

 Consult with an expert during installation, setup or evaluation of your HP Anyware environment

#### Common Use Cases

- New HP Anyware installation
- Short-term need for HP Anyware expertise
- HP Anyware product upgrades

# Ordering Information

SKU Number: TPSQS Fees (USD): \$2,000

**Contact HP Anyware Sales** 

**Terms and Conditions** 

# Service Overview

HP Anyware Quick Start enables you to purchase Professional Services as you need them. A Quick Start package includes 8 hours of expert support for deploying HP Anyware products. Customers can use this service for anything from receiving guidance and assistance with the initial installation of HP Anyware products with a single package, to sophisticated deployment scenarios with a pay-as-you-go approach.

As the name states, Quick Starts are intended to be fast – within a few days (typically four 2-hour sessions), you can get your HP Anyware installed and tuned.

For more involved scenarios, multiple Quick Start packages can be purchased as needed, allowing for a flexible, const-sensitive approach to large projects.

Our expert team will guide you with a multi-point checklist, leveraged from best practices and based on years of delivering successful HP Anyware deployments to customers like you.

# **Specifications**

| FEATURE                      | DELIVERY SPECIFICATION   |
|------------------------------|--|
| Preparation and<br>Discovery | <ul> <li>HP will provide a prerequisite checklist of items that will help you<br/>prepare to get the most out of your Quick Start</li> </ul>   |
|                              | <ul> <li>At the kickoff, we will clarify objectives and review the target<br/>environment to determine if the timeline or set of activities will need<br/>to be modified in any way</li> </ul> |
| Quick Start                  | HP will assist the IT team with the installation, configuration and basic operation of the relevant Anyware software   |
|                              | <ul> <li>HP will participate in conference calls to remotely assist the<br/>customer to understand and use their Anyware software</li> </ul>   |
|                              | All services will be delivered remotely  |

